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Gatekeepers Appendix Table 3

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Table 3. Select Quotes Illustrating Perspectives Regarding the Role of Gatekeepers in Permitting or Obstructing Effective COVID-19 Outreach

Interpreting encouragement as support, confidence, hope

"Access is having the ability to do something or get somewhere without interference."

"Once they established that we're just there to help the workers and have resources for them, then they are always very welcoming and always make sure that we have what we need."

"If you have people from academia, I think that's what helps the boots on the ground.

"Those in academia aren't always aware of what's going on around them, especially how our food gets to our table."

Interpreting affective as moods, feelings, and attitudes

"I think you can get frustrated. I think that involves a lot of your emotional health."

"I don't think anyone should have to suffer because of gatekeeper that is making the decision of whether or not they need access to something."

"Perseverance is key. You have to have thick skin."

"I had to stand up for myself a lot."

"I have been put down a lot. So, you have to figure out how you're going to overcome those obstacles."

Interpreting coping as dealing effectively with something difficult

"I was trying to get to into that dairy for a couple of years before I finally made it."

"I think that every time you fulfill something that they need, then that just develops relationships."

"I'm very persistent. I'm going to keep doing it. If I can't, then I'll come back to it."

"I called a family and said, 'Hey they won't let me out to the farm, can you come meet me at the library.' I found an alternative route to getting them what they need."

"I believe we've opened a door. They saw our credibility and that's valuable. I think they would test us a bit."

Interpreting resolution as a firm decision to do something

"I think that every time you fulfill something that they need, then that just develops that relationship."

"I want to keep doing this type of outreach in the community."

"I've personally given the material to the workers without the manager present."

"We changed our demeanor. We thanked her [gatekeeper] for helping us distribute the information."

"We have a Facebook page where we post where we are going to be that day or week."